

OUR RETURN POLICY IN SHORT

Contact Mockberg before returning any items. Email us at **contact@mockberg.com**. Please write your name and order number in the email. You can return the product within 14 days of delivery. The product must be unused (in new condition). If there are any signs that the watch is used, we will not accept the return. Want to switch to another product? You can do that, just contact us. If a package is unclaimed you might have to pay a handling fee.

Please contact Mockberg before returning any items. It is appropriate that the consumer controls the delivery to verify that this is accurate and error free. At the complaint, the customer contacts Mockberg and gives information relevant and the reason for complaint.

REFUNDS

You can return the product within 14 days of delivery and have a refund. The product must be in new condition. If the product is ruined or used the product shall not be refunded. Mockberg will make a refund of eligible returns. If you paid by invoice, we will need a bank account number to transfer the money back. The easiest way is to e-mail it to us along with a brief description of your case. Want to switch to another product? Send us an e-mail telling us which product you want instead.

For further questions, don't hesitate to contact us at **contact@mockberg.com**